

Accent Construction and Remodeling  
W139N5440 Oak Lane  
Menomonee Falls, WI 53051

August 29,2011


Dean;

We want to sincerely thank you and your team for the wonderful way you handled our problem. On a Sunday afternoon, when we learned that a water pipe had burst in our seasonal home and there was extensive damage throughout, I called you and you and the team were on the job the next morning. With a problem like ours, time is of the essence and we were extremely Impressed with how experienced you were in dealing with water damage issues. Unlike most trades, you were prompt, reliable and very competent. As you will recall, our seasonal home has a finished lower level with wood walls and ceiling, much of which needed to be replaced. In addition, much of the upper level wood floor needed replacing. The quality of the carpentry was a pleasant surprise. As you know, I was very concerned about matching the existing woods and everything turned out perfectly. Peggy and I are thrilled with the work you performed and the timeliness with which you completed the job.

We would recommend your business to anyone without reservation. The quality of your work was outstanding, and you were able to do it all, mold remediation, humidity removal, plumbing, electrical, drywall repair and texture, and floor installation, both wood and ceramic. Let your team know how pleased we are.

Sincerely;

Gary and Peggy Grissom

A handwritten signature in black ink, appearing to read "Gary and Peggy Grissom". The signature is written in a cursive style with a long horizontal flourish extending to the right.